

Poor Staff Morale

Environment

breakroom too small

temperature at nurse's station too hot

personal belongings often stolen

Materials

run out of gloves and syringes need another and scale

inadequate equipment to perform job

Copier "always" broke

Staff request water cooler and healthy snacks

cliques that don't get along

management too punitive

staff who aren't "pulling their load"

frequent absences (offering help) lack of teamwork (offering help) long lunch breaks

inadequate orientation process

PTD process too slow

need anonymous system for reporting errors

staff requests self-scheduling

Process

People

