Atrium Health Levine Children’s
Primary Care Video Visit Instruction Guide

Video Visit Instruction for

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Video Visit Instructions for iOS Device

1. A. You will receive a meeting invite via email.
2. B. Click on the **Join Microsoft Teams Meeting** link in the email.
3. C. The Microsoft Teams website will open.
4. D. Click on the **Get Teams App** link.

E. You will be directed to the App Store. Click to **install the Microsoft Teams app**.

F. Once the install is complete, click **Open**.

G. Go back to the original email invite.

H. Click the **Join Microsoft Teams Meeting** link again.
I. The Microsoft Teams app will automatically open on the phone.

J. Click to **Join as a guest**.

K. Type in your name.

L. Once name is typed, click the **Join as a guest** button.

M. When asked, click **Allow** in order to grant permissions required for the Microsoft Teams app.

N. You are now **participating in the meeting** with options to enable video and audio.

O. You can end the meeting with the red phone icon.
A. You will receive a meeting invite via email.

B. Click on the **Join Microsoft Teams Meeting** link in the email.

C. The Microsoft Teams website will open.

D. Click on the **Get Teams App** link.

E. You will be directed to the Google Play store. **Click to install** the Microsoft Teams app.

F. Once the install is complete, click **Open**.

G. Go back to the original email invite.

H. Click the **Join Microsoft Teams Meeting** link again.
I. The Microsoft Teams app will automatically open on the phone.

J. Click to **Join as a guest**.

K. Type in your name.

L. Once name is typed, click the **Join as a guest** button.

M. When asked, click **Allow** in order to grant permissions required for the Microsoft Teams app.

N. You are now **participating in the meeting** with options to enable video and audio.

O. You can end the meeting with the red phone icon.
A. You will receive a meeting invite via email.

B. Click on the **Join Microsoft Teams Meeting** link at the bottom of the email.

C. The Microsoft Teams website will open.

D. Click on the **Join on the web instead** link.

E. Click **Allow** in order to grant Microsoft Teams the permissions it needs to fully function.

F. Enter your name and click **Join Now** in order to enter the meeting.

G. You are now **participating in the meeting** with options to enable video and audio.

H. You can end the meeting with the red phone icon.