Dear Patient:

As we describe in our Notice of Privacy Practices, Atrium Health (AH) may allow health care providers to have access to your medical information for treatment, payment and health care operations. These providers may include your physicians, nursing facilities, home health agencies, or other providers who care for you, both at AH facilities and at other non-AH facilities.

In an effort to improve your care, AH is participating in a health information exchange known as Atrium Health CareConnect. This is an electronic database of patient information contributed by participating hospitals, labs, x-ray facilities and physicians. Only health care providers, and their staff, with a valid reason will be allowed to see the information in Atrium Health CareConnect. Atrium Health CareConnect is <u>not</u> a complete record of your health history. It is simply a tool for health care providers to access medical information that they need to provide you with better care.

When your provider accesses Atrium Health CareConnect, he or she will have immediate electronic access to your test results and other medical information posted in Atrium Health CareConnect, which could significantly impact your care. For example, a physician treating you can access your health information in Atrium Health CareConnect to verify your medications and allergies. If you are an elderly patient, Atrium Health CareConnect can help your physician find out where you have been treated and what conditions you have. Atrium Health CareConnect can also be a life-saving resource if you need medical attention while traveling from home: a participating emergency room physician could immediately access your medical information in Atrium Health CareConnect, which would be very valuable in treating you, especially if you were unconscious.

Atrium Health CareConnect is Good for You and Your Physician:

- Atrium Health CareConnect is a **secure** way for your physician to get the most up-to-date medical information about you.
- Atrium Health CareConnect **improves care** by sending results to your physician quickly and securely.
- Atrium Health CareConnect is confidential and **protects** your **privacy**.

AH is excited to participate in Atrium Health CareConnect, and we hope you will find it to be a valuable part of your care.

<u>Opt-Out</u>

Your medical information will be contributed to the Atrium Health CareConnect database, unless you choose not to participate or to "opt-out". If you choose to opt-out, physicians will not be able to look for your records in Atrium Health CareConnect, or have the most recent information about you, which may adversely affect your care.

If you do not want to participate in Atrium Health CareConnect, you must complete the Opt-Out Form. By completing the form, you are only opting out of the Atrium Health CareConnect. Your records can still be shared directly between your health care providers outside of Atrium Health CareConnect.

If you have any questions, please contact Atrium Health CareConnect:

- Call Atrium Health CareConnect: 888-724-0459
- Visit the Atrium Health CareConnect website: <u>www.atriumhealthcareconnect.org</u>