



Using Personal Devices at Atrium Health

When You Can and Cannot Use Them

At Atrium Health, our priority is to deliver quality care to our patients. In support of that goal, personal devices (such as cell phones) can be used only in certain areas and for approved purposes.

Patients and visitors are welcome to use personal devices . . .

- ✓ In common or public areas, such as lobbies, waiting rooms, parking lots, and cafeterias
- ✓ For appropriate entertainment purposes, such as playing games, reading books, watching movies, or searching the internet, so long as no patient care is taking place



Please be considerate of those around you. Use low, quiet voices and do not act in a disruptive or disrespectful manner. Remember that others may overhear your conversations or see what is on your personal device. You are responsible for your property – do not leave it unattended.

Patients and visitors are not allowed to use personal devices . . .

- ✗ When a patient is being treated, including during examinations, treatment, care evaluations, and while medications are being given
- ✗ In procedure rooms or areas with sensitive equipment, such as CT and MRI scanners
- ✗ During active labor treatment and delivery



We understand that you may want to record personal moments, such as when family comes to visit or to welcome a new baby. For more information about when recordings are allowed, please see our [Patient and Visitor Photography Guidelines](#).



We may ask you to stop using your personal devices. If you refuse to stop and you are not receiving emergency care, we may stop treatment and ask you to leave. If you are a visitor, you may be asked to leave even if the patient is still being treated.

**We are committed to improving health, elevating hope, and advancing healing for all.
Thank you for your cooperation.**