



Carolinan HealthCare System

Uncompromising Excellence. Commitment to Care.

News Release Version 2

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CMC-Waxhaw - Frequently Asked Questions

Q: What is a healthcare pavilion?

A: A healthcare pavilion is a new type of outpatient facility designed to improve access to the most highly utilized healthcare services in a community based, cost-effective, safe and patient-friendly setting.

In the case of CMC-Waxhaw, the facility includes an emergency department that is operated and staffed just as a hospital-based emergency department, with emergency care available 24 hours a day, seven days a week from board-certified emergency medicine physicians.

Should a patient require a period of extended examination or treatment, the healthcare pavilion also includes observation beds. Advanced imaging equipment, including a CT scanner, ultrasound and digital X-ray capability, are available on-site, providing the same level of diagnostic capability as a hospital emergency department. The healthcare pavilion also provides laboratory services.

CMC-Waxhaw improves access and most importantly convenience of the outpatient healthcare services patients use most. Healthcare pavilions are only one element of Carolinas HealthCare System's strategy to bring superior healthcare to our patients and communities. As part of the effort to establish convenient and accessible centers for all outpatient services, most of the CHS healthcare pavilions also share sites with physician office buildings.

Q: Why a healthcare pavilion?

A: It is a very cost-efficient way to provide superior healthcare to growing areas. Studies have shown that most people - about 87 percent nationally - who come to the hospital don't need hospitalization. They either need emergency outpatient treatment or a scheduled outpatient procedure. A healthcare pavilion can be built at less cost than a community hospital, yet it provides access to the most highly utilized patient services.

Q: Is this a new idea?

A: No. Healthcare pavilions have been in existence for several years. CHS opened the region's first healthcare pavilion in southwestern Mecklenburg County in November, 2009.

Q: Where is the site for the Waxhaw healthcare pavilion?

A: CMC-Waxhaw is located at 2700 Providence Road South, at the intersection of Providence Road and Gray Byrum Road in western Union County.

Q: How big is CMC-Waxhaw and how much did it cost to build?

A: The Emergency Department at CMC-Waxhaw is about 21,000 square feet and cost about \$21 million. The adjoining three-story medical office building is about 55,000 square feet and cost \$15.2 million.

Q: When will CMC-Waxhaw open?

A: CMC-Waxhaw opens for patients on Monday, December 12 at 7 a.m. The medical offices in the facility will open at their regularly scheduled times.

Q: What types of medical practices will be in the office building at CMC-Waxhaw?

A: Physician offices at CMC-Waxhaw include Charlotte Medical Clinic, Medical Group of Waxhaw, Union Obstetrics & Gynecology, Union Pulmonary & Sleep Specialists, and Union Surgical Associates.

Q: What kinds of emergencies can CMC-Waxhaw handle?

A: CMC-Waxhaw is not a trauma center but can handle most emergency cases including chest pain and heart attack, shortness of breath, stroke, broken bones, head injuries, orthopedic injuries and excessive bleeding. There will also be two observation beds for overnight stay if needed. For patients with more serious health concerns, transfers will be made by either helicopter or ambulance to CMC-Union in Monroe, Carolinas Medical Center in Charlotte, or another appropriate facility.

Q: Will there be a public open house before the hospital opens?

A: Yes, the public is invited to an open house on Saturday, December 10 from 10 a.m. to 2 p.m.

Q: How many doctors will staff CMC-Waxhaw?

A: A 24-hour, fully operating emergency department will staff several doctors who work in rotating shifts. Physicians at CMC-Waxhaw are board certified in emergency medicine.