



Piedmont Pediatrics

Welcome to Piedmont Pediatrics!

Our office is open for appointments Monday through Friday from 8:00 am until 5:00 pm. Same-day sick visits are available after hours Monday through Friday – call the Nurse Line after 3:00 pm to schedule these appointments. Sick children can also be seen on Saturday mornings and Sunday mornings – call the Nurse Line on Saturday or Sunday morning after 9:00 am to schedule these appointments.



To schedule your child’s appointment, please call our office at **704-403-4650** and choose an option:

Well-child check-ups	Press Option 1
Sick child appointments / Nurse Line	Press Option 2
Prescription refills	Press Option 3
Referrals	Press Option 4

We also offer 24-hour access to a nurse to answer your urgent medical questions. Please call **704-403-4650, Option 2**, to reach the nurse anytime, day or night.



IMPORTANT NOTES:

- Remember to be at our office five (5) minutes before your appointment time and bring your insurance card to each visit. Full payment or copayment is due at the time your child is seen. We accept cash, check, and credit cards. If you need to set up a special plan for your bill, please call our office before your appointment.
- If you are more than 10 minutes late for your appointment, you may be rescheduled or have a longer wait time. If you need to cancel your appointment, please call our office at least four (4) hours **before** your scheduled time.
- We do not charge for missed appointments. However, after three (3) missed appointments, you may be asked to find another doctor’s office for your child.

We are happy that you have joined the family at Piedmont Pediatrics! We look forward to watching your child grow!

Sincerely,

The Staff of Piedmont Pediatrics