

Carolinas College of Health Sciences Phlebotomy Program

Program Mission, Goals, and Expected Outcomes

Program Mission

In support of the mission of the College, the mission of the Phlebotomy Program, as part of the Department of Continuing Education is to provide quality education to a diverse group of students enabling them to function as competent entry-level venipuncture technicians.

Program Goals

- 1. The program's curriculum prepares graduates with the psychomotor skills, cognitive knowledge, and affective attitudes necessary to function as competent entry-level venipuncture technicians.
- 2. The program's curriculum is in compliance with National Accrediting Agency for Clinical Laboratory Sciences (NAACLS) approval criteria.
- 3. The program's curriculum prepares graduates with the cognitive knowledge necessary to successfully pass the American Society of Clinical Pathology Board of Certification exam (PBT).**

Program Expected Outcomes

- 1. Program graduates are able to function as competent entry-level phlebotomy technicians.
- 2. 80% of students receive an average score of 77% (C average) or greater on
 - i. psychomotor skills evaluations,
 - ii. course unit exams, and
 - iii. clinical affective evaluations.
 - b. Alumni indicate average ratings of their ability to perform entry-level expectations within 6 months of graduation are at or above 4.0 on a 5-point scale.
 - c. Employers indicate average ratings of program graduates to perform entry-level expectations within 6 months of graduation are at or above 4.0 on a 5-point scale.
- 3. The curriculum of the Phlebotomy Program is in 100% compliance with standards outlined by NAACLS.
- 4. First-time certification pass rates are at or above 90% for the entire year.*

[** Certification is not a requirement in North Carolina to be employed as a phlebotomist. Therefore, only a very limited number of graduates take a national certifying exam.]