



Atrium Health

NEW PHYSICIAN &
APP ORIENTATION



Atrium Health

**Antidotes to Burnout:
The Art of Staying Inspired**

The Problem

Physician & APP Burnout

Compassion Fatigue

Secondary Trauma

Secondary Trauma Stress

Secondary Victimization

Directly effects quality of care, safety of patients, treatment outcomes, patient satisfaction, nurse turnover, hospital staff morale, and financial performance.

Denial

Organizational Collusion

The Problem (cont'd.)

Almost 1 in 2 physicians are experiencing burnout

Depression, suicide, and substance abuse disorders are more prevalent among physicians than the general population

And yet the mental health of physicians/APPs consistently receives low priority

45% of primary care physicians would quit medicine immediately if they had the financial means

The well-being of physicians/APPs is a matter of national health

Symptoms

Hopelessness /
Despair

Decrease of
pleasure

Persistent stress
and anxiety

Sleeplessness, too
much sleep,
nightmares

Pervasive negative
attitude

Decrease in
productivity

Inability to focus

Feelings of
incompetency

Increased self-
questioning /
self-doubt



Symptoms (cont'd.)

Pull away and isolate self from others

Excessive voicing of complaints

Appear sad, apathetic, without energy

Less attention to physical care / poor hygiene

Difficulty with focus and concentration

Moral distress persistent

Feelings kept inside (strong, silent, self-contained heroes)

Compulsive behaviors (overeating, spending, gambling, substance abuse, promiscuity, addictions)



The Art of Staying Inspired

- Practice self-compassion/ self-care
- Take deliberate breaks from work
- Breath Work/ Prayer
- Physical exercise
- Enjoyable recreational activities
- Establish clear, professional boundaries
- Accept the truth that successful outcomes are not always achievable (cure) but healing is always possible
- Create/ maintain social support (people and pets)
- Spiritual practices (rituals, forgiveness, meditation, etc.)

Practical Approaches

- Pause
- Take a breath
- Check in and be observant with colleagues
- Go beyond empathy and practice compassion
- Debrief emotions as well as clinical process in review
- Talk / Do not isolate or suppress
- Seek out a confidant
- Massage
- Healing Touch/Reiki/Energy Medicine
- Music

Our Commitment

*One Experience for Every Person, Every Encounter,
Every Time that Includes, Informs, and Inspires*

To do this we need to bring our best self to assist
others in their healing...

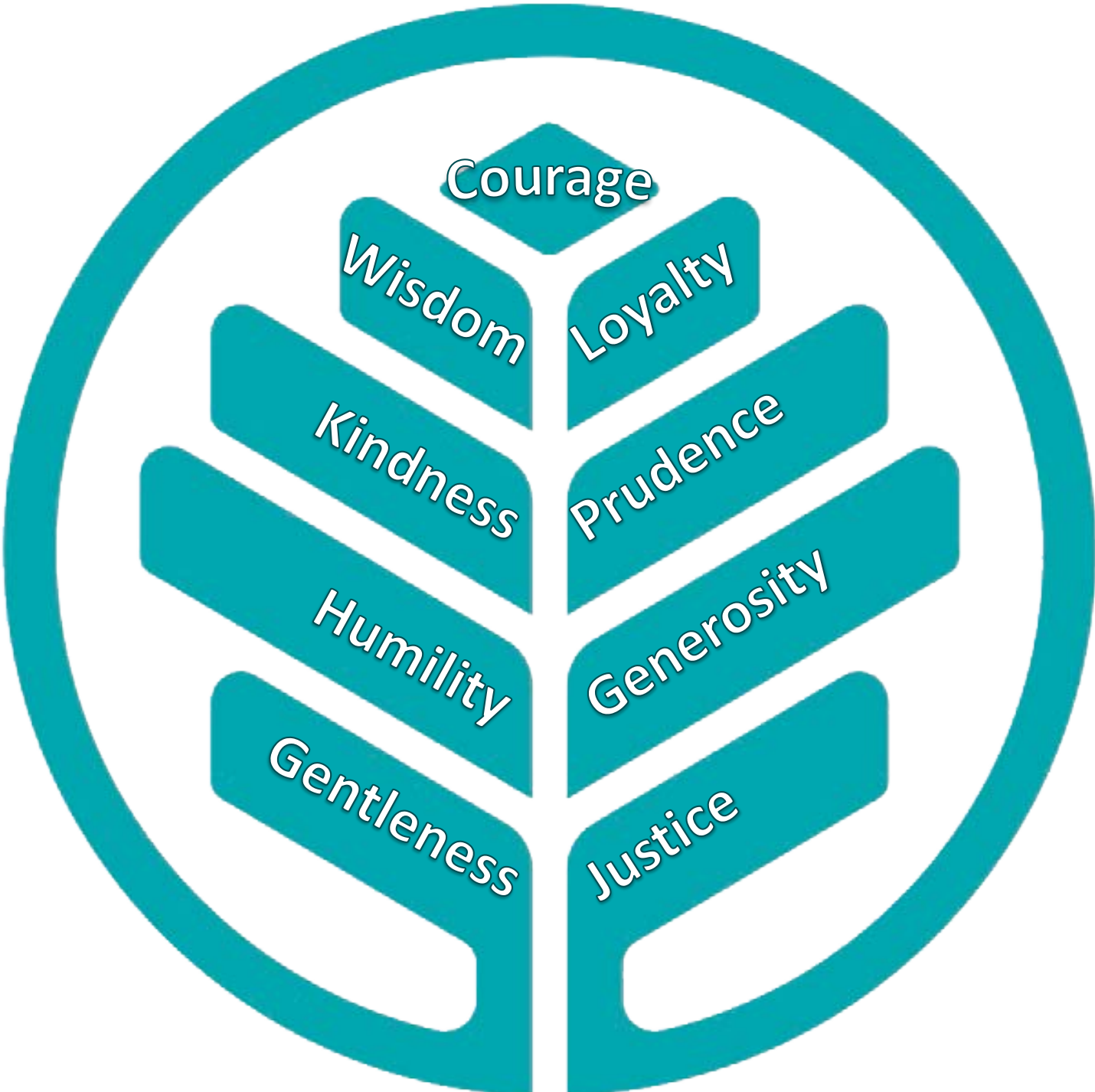


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Spiritual Principles



Courage

Wisdom

Loyalty

Kindness

Prudence

Humility

Generosity

Gentleness

Justice

A thick teal border with a wavy, undulating shape that frames the text. It starts with a slight curve at the top, dips in the middle, and then rises again towards the bottom.

If we are to inspire others we need to be inspired from within.

If we are to be inspired from within we have to be intentional.

Inspiration is within us, around us, and beyond us.

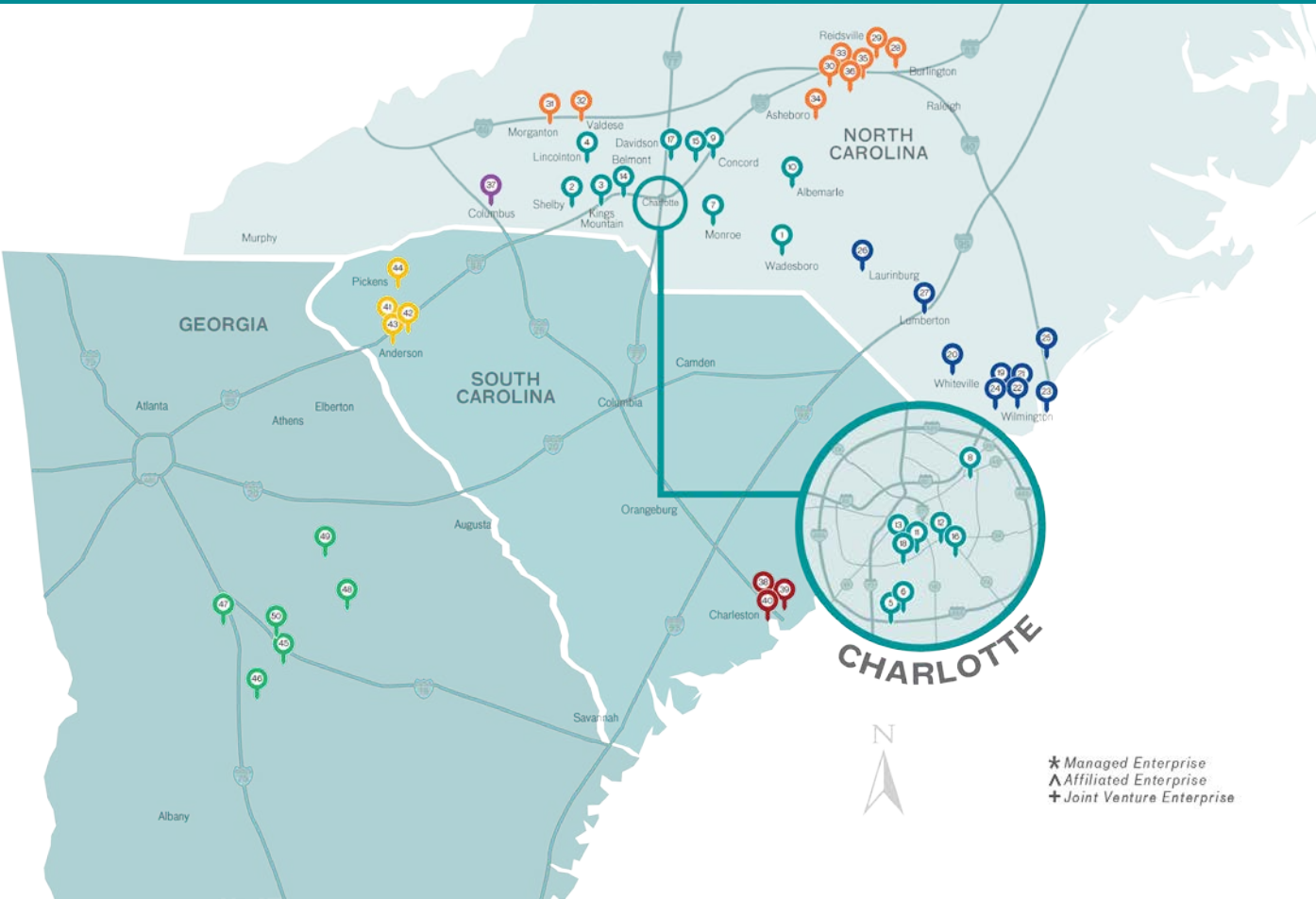


Atrium Health

System & Medical Group Overview

OUR ROOTS DATE BACK TO A HUMBLE BEGINNING.
In 1940, we opened our doors as Charlotte Memorial Hospital.





★ Managed Enterprise
 ▲ Affiliated Enterprise
 † Joint Venture Enterprise

- CHARLOTTE**
- 1. Atrium Health Anson
- 2. Atrium Health Cleveland
- 3. Atrium Health Kings Mountain
- 4. Atrium Health Lincoln
- 5. Atrium Health Pineville
- 6. Atrium Health Pineville Rehabilitation Hospital
- 7. Atrium Health Union
- 8. Atrium Health University City
- 9. Carolinas HealthCare System NorthEast
- 10. Carolinas HealthCare System Stanly
- 11. Atrium Health's Carolinas Medical Center
- 12. Carolinas Medical Center-Mercy
- 13. Carolinas Rehabilitation
- 14. Carolinas Rehabilitation-Mt. Holly
- 15. Carolinas Rehabilitation-NorthEast
- 16. CHS Behavioral Health-Charlotte
- 17. CHS Behavioral Health-Davidson
- 18. Levine Children's Hospital

- COASTAL**
- 19. Betty H. Cameron Women's and Children's Hospital[▲]
- 20. Columbus Regional Healthcare System^{*}
- 21. New Hanover Regional Medical Center[▲]
- 22. New Hanover Regional Medical Center Behavioral Health[▲]
- 23. New Hanover Regional Orthopedic Hospital[▲]
- 24. New Hanover Regional Rehabilitation Hospital[▲]
- 25. Pender Memorial Hospital[▲]
- 26. Scotland Memorial Hospital[▲]
- 27. Southeastern Regional Medical Center[▲]

- TRIAD**
- 28. Alamance Regional Medical Center (Cone Health)^{*}
- 29. Annie Penn Hospital^{*}
- 30. Behavioral Health Hospital (Cone Health)^{*}
- 31. CHS Blue Ridge-Morganton^{*}
- 32. CHS Blue Ridge-Valdese^{*}
- 33. Moses H. Cone Memorial Hospital (Cone Health)^{*}
- 34. Randolph Hospital^{*}
- 35. Wesley Long Hospital^{*}
- 36. Women's Hospital (Cone Health)^{*}

- WESTERN**
- 37. St. Luke's Hospital^{*}

- LOW COUNTRY**
- 38. Bon Secours/St. Francis Hospital[†]
- 39. Mount Pleasant Hospital[†]
- 40. Roper Hospital[†]

- UPSTATE**
- 41. AnMed Health Medical Center^{*}
- 42. AnMed Health Rehabilitation Hospital^{*}
- 43. AnMed Health Women's and Children's Hospital^{*}
- 44. Cannon Memorial Hospital (AnMed)^{*}

- CENTRAL**
- 45. The Medical Center, Navicent Health
- 46. Medical Center of Peach County (Navicent Health)^{*}
- 47. Monroe County Hospital (Navicent Health)^{*}
- 48. Navicent Health Baldwin
- 49. Putnam General Hospital (Navicent Health)^{*}
- 50. Rehabilitation Hospital, Navicent Health





IN ONE DAY AT ATRIUM HEALTH

31,750+ patient encounters (1 every 3 seconds)

23,000 physician visits | **4,200** ED visits | **600+** home health visits

85+ new primary care patients | **13,975** virtual care encounters

88 babies delivered | **550+** surgeries

\$5.1 million each day in uncompensated care and other benefits to our community.



Atrium Health

Our Atrium Health Way: Mission & Vision

MISSION:

To *improve* **Health**,
elevate **Hope** and
advance **Healing** – *for all*

VISION:

To be the **first** and **best**
choice for care

WHAT STANDS OUT TO YOU?



Atrium Health



Gene Woods, MBA, MHA, FACHE
President and CEO

Meet Our Leader

- Joined Atrium Health in April 2016
- 25+ years of healthcare leadership experience
- Board of Trustees and Chairman of the American Hospital Association
- United the System around a redefined mission and vision
- Led the change to become Atrium Health

10 Strategic Focus Areas

Preparing for Beyond 2020

1. Affordability
2. Atrium Excellence
3. Core Market Growth
4. Strategic Facilities Master Plan
5. Comprehensive Philanthropic Campaign
6. Next Generation Network
7. Medical Education & Research
8. Connected Care Everywhere
9. Population Health
10. Talent & Culture



Atrium Health

Atrium Health Executive Leadership



Armando Chardiet
President, Atrium Health
Foundation



Anthony DeFurio
Executive Vice President &
Chief Financial Officer



Brett Denton
Executive Vice President,
Chief Legal Officer



Jim Dunn
Executive Vice President & System
Chief Human Resources Officer



Ken Haynes
President, Greater Charlotte
Region



Carol Lovin
Executive Vice President &
Chief Integration Officer



Dr. Scott Rissmiller
Executive Vice President &
Chief Physician Executive



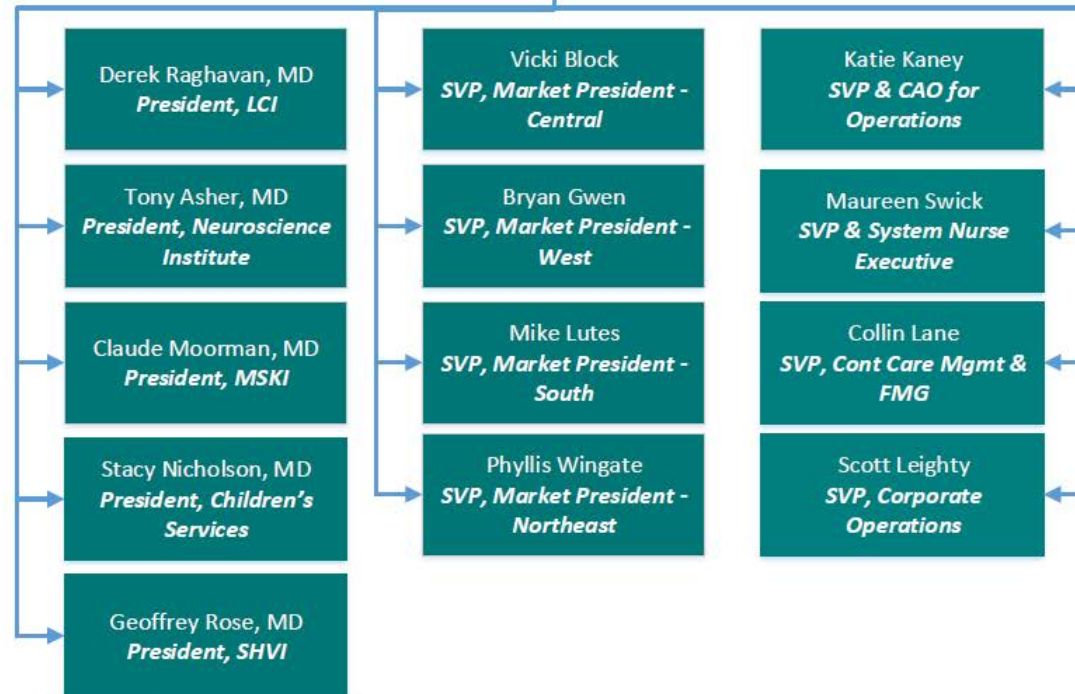
Dr. Rasu Shrestha
Executive Vice President &
Chief Strategy Officer

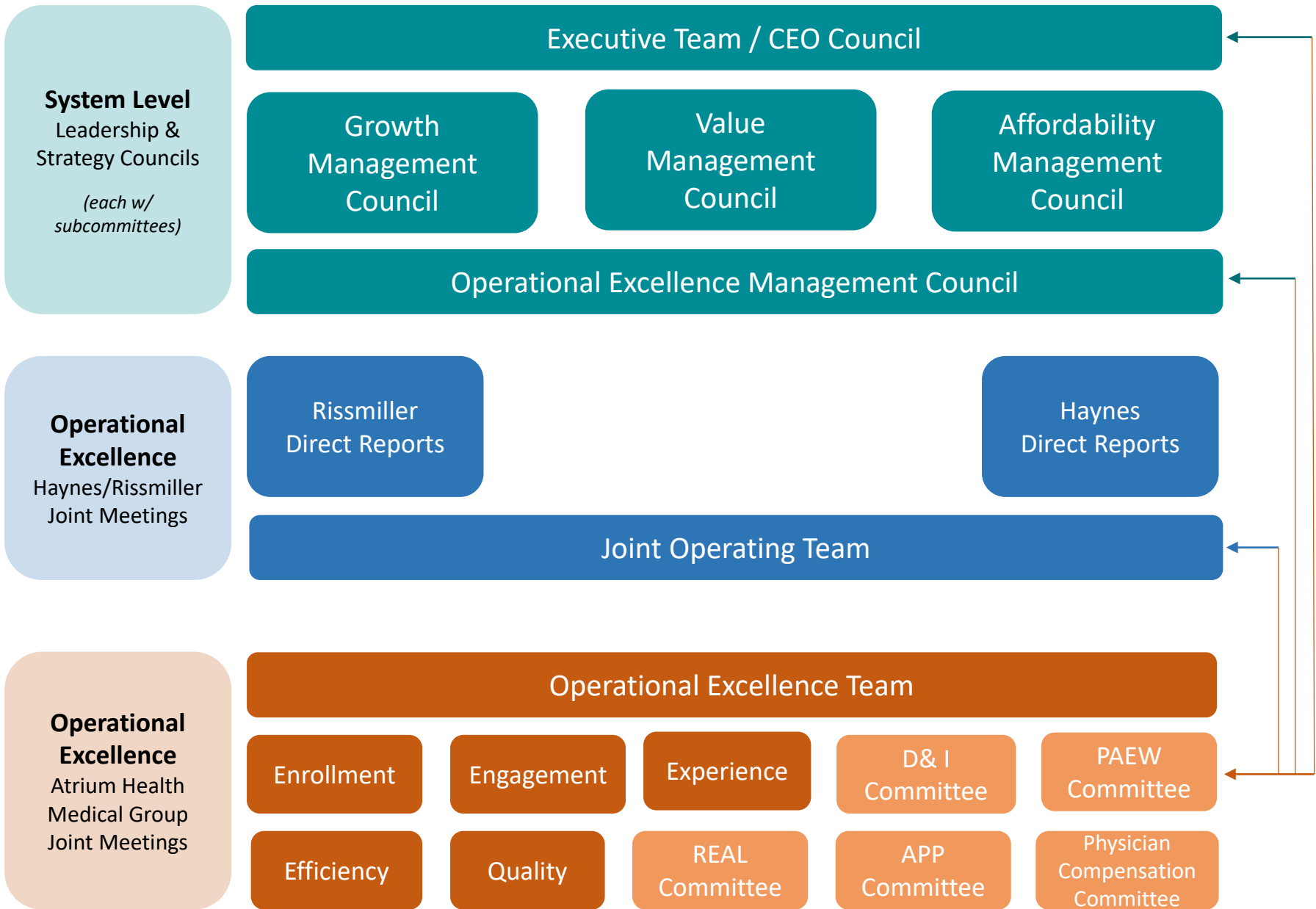
Medical Group & Clinical Operations Leadership

Scott Rissmiller, MD
EVP & Chief Physician Executive



Ken Haynes
EVP & Chief Operating Officer





Strategic & Operational Work Structures

Center for Advanced Practice

Operations

- APP Strategy
- APP Policy/Regulation
- APP Orientation
- System Consulting on APP Compensation, Workforce Development, Communications
- APP Recruitment / Retention
- APP Recognition

Medical Education

- APP Fellowship
- APP Student Clinical Placements
- PT Residency
- PharmD Residency
- CME Offerings
- DNP Educational guidance
- APRN and PA educational guidance

APP Fellowship Program

- Licensed PAs and NPs
- 1-Year Transition to Practice
- Largest Program in the Country
- 22 Tracks Covering Acute Care, Primary Care, Urgent Care, Hybrid of Inpatient/Outpatient Care



Center for Advanced Practice (cont'd.)

How CAP Can Help:

- NC/SC/GA Rules & Regulations
- Collaborative Practice Agreements
- Credentialing vs Privileging
- APP Scope of Practice
- Supervising Physician's Role
- Collaborative Practice Agreements
- Payer Credentialing vs. Hospital Privileging
- APP Scope of Practice

Supervising Physician's Role:

- Onboard APP students for their clinical rotations
- Coordinate APP continuing education opportunities
- Link APPs to mentors for career and education guidance
- Coordinate APP communication and recognition

Physician & APP Recognition



The Teal Acorn Award Series

Awarded at Annual Atrium Health Physician & APP Gala

- Physician of the Year
- APP of the Year
- Physician / APP Provider of the Tree
- Tree of Life Physician / APP Innovator of the Year
- Dr. Francis Robicsek Physician / APP Community Impact
- Physician / APP Leader of the Year
- Physician / APP Academician-Preceptor
- Physician / APP Rookie of the Year
- Annual Patients' Choice Award Top Performing – Physician & APP



Atrium Health



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Diversity and Inclusion

Cultural Competence at Work

Objective

Increase self-awareness
and understanding of
cultural competence
in the workforce
and care delivery practices.



DIVERSITY AGENDA

FOR ALL

PATIENTS | TEAMMATES | COMMUNITY

The Diversity Agenda is the framework through which diversity initiatives are developed and implemented throughout Atrium Health:

Patients come first

Effectively provide care that responds to the unique needs of every patient

Teammates are the key

Promote diversity, engage teammates and help them grow, together

Every community matters

Develop lasting partnerships that support diverse and at-risk communities



Atrium Health

Office of Diversity & Inclusion



Cultural Competence Defined

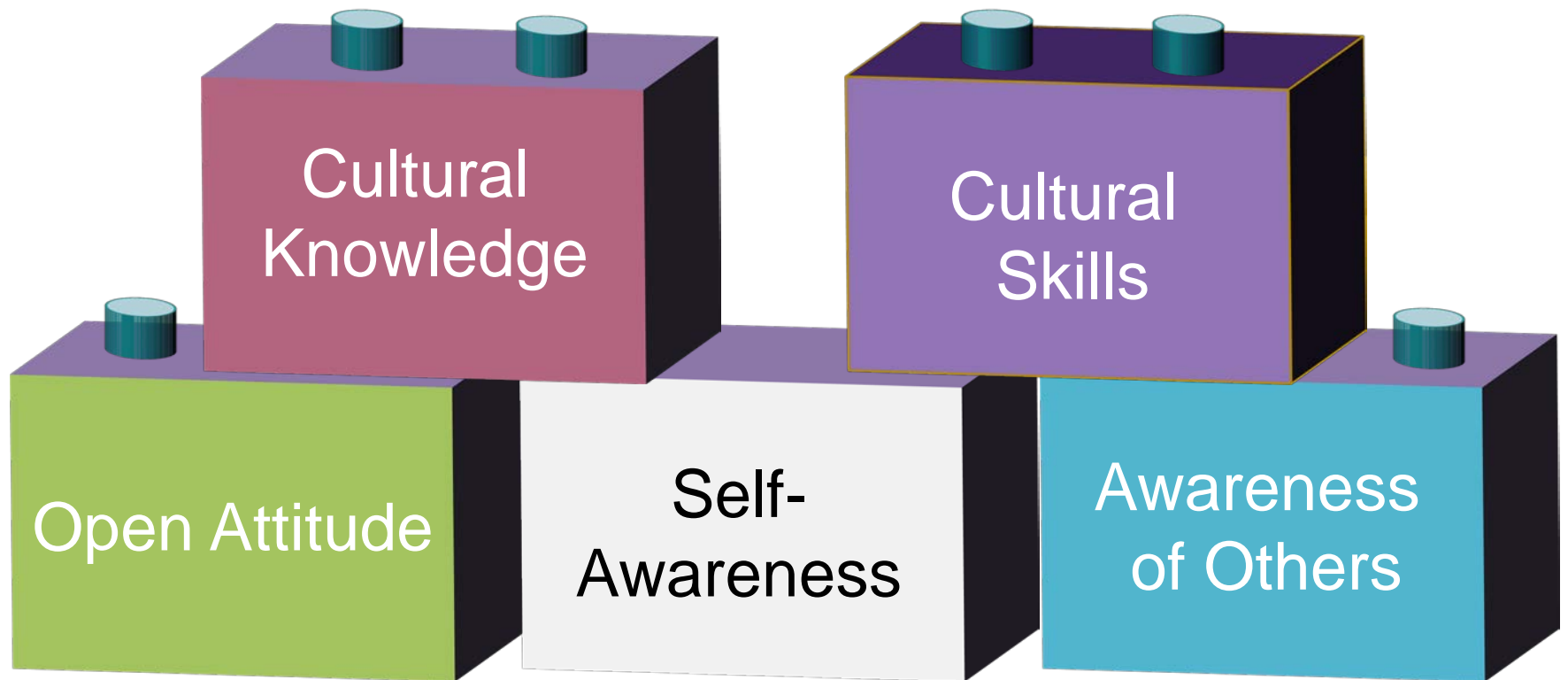
The ability to provide care or service that meets people where they are.

The ability to connect successfully with someone from a different background or reality.



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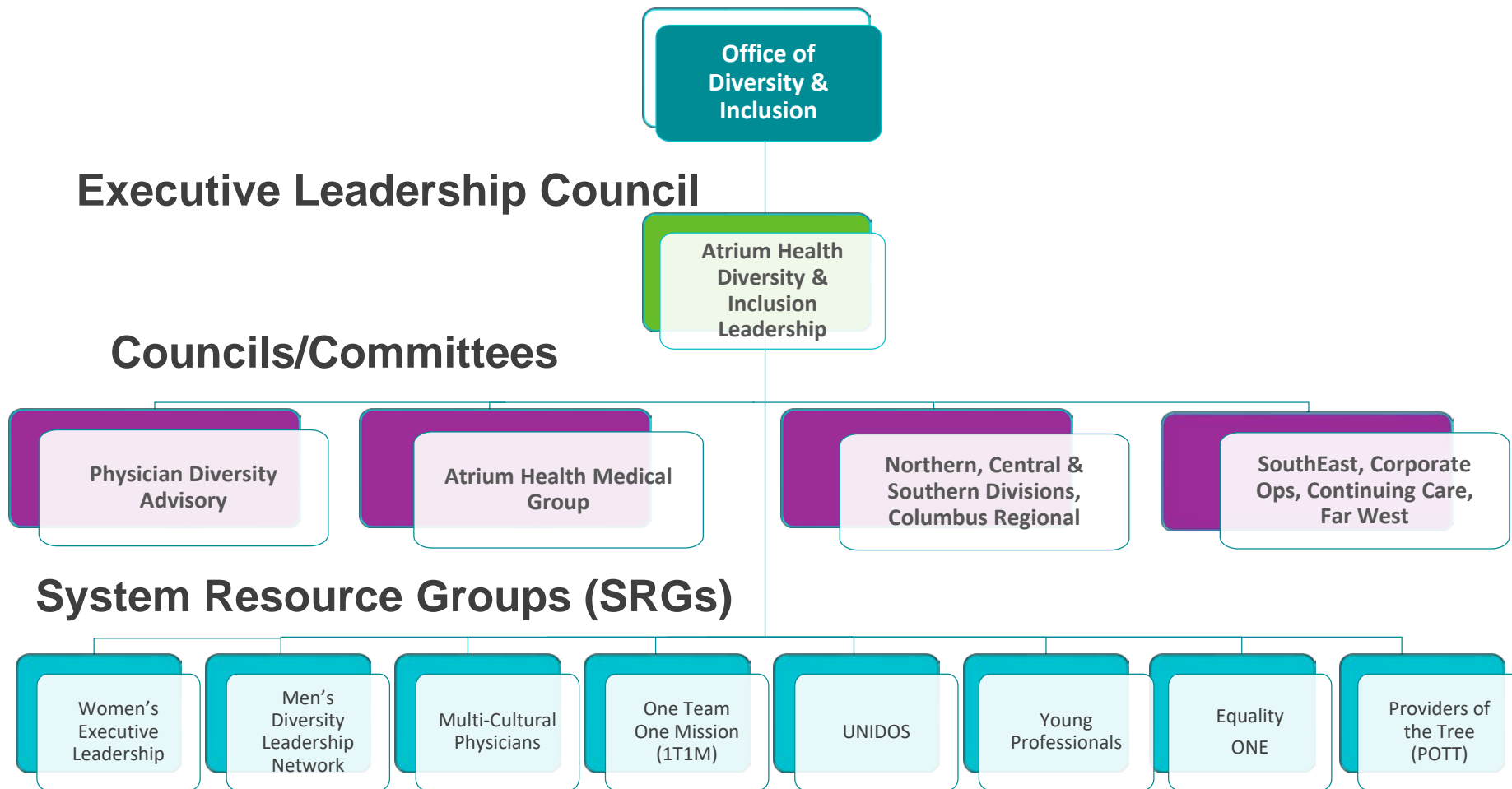
Cultural Competence Building Blocks



Cultural Competence Behaviors

- Check our own biases and assumptions
- Consider the impact of our words and actions
- Increase awareness of cultural norms and values of self and others
- Ask questions to learn about others' experiences
- Incorporate diverse perspectives in decision-making
- Address inappropriate workplace behavior
- Be willing to give and receive feedback

Diversity and Inclusion Infrastructure



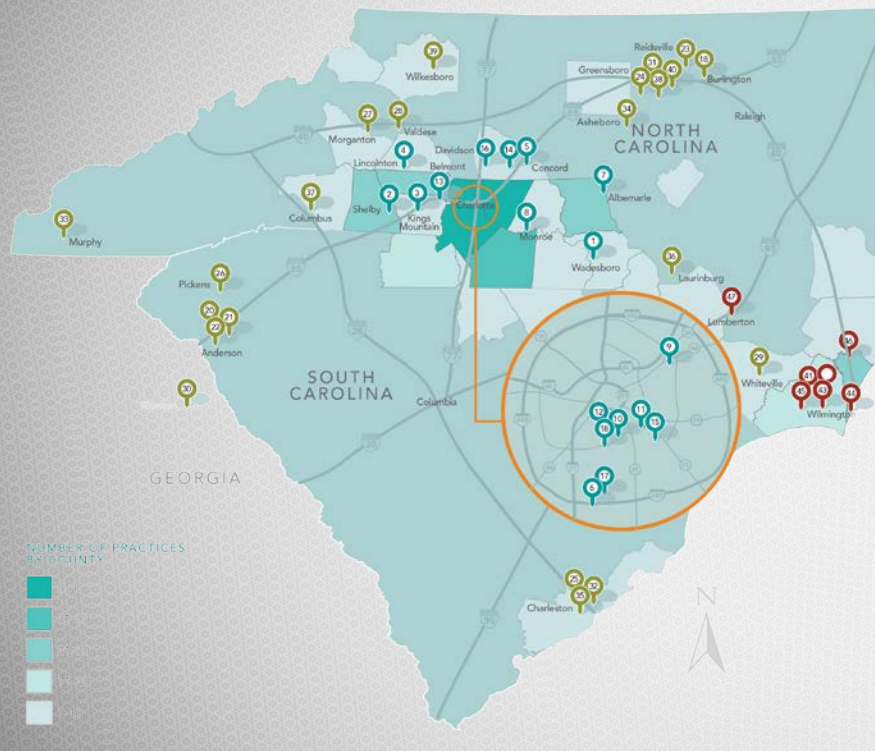


Atrium Health

**Community Engagement & Corporate
Responsibility**

Serving 10 Counties with Community Benefit

TOTAL ENTERPRISE HOSPITALS
GREATER CHARLOTTE REGION PROVIDER PRACTICE HEAT MAP



22 mobile food pantries serving low-income families



Distributing over-the-counter medications at community centers

Atrium Health Gives Campaign



Supporting **patients, teammates & community**

Teammates have contributed over **\$47 million** to charities in the past **17 years**.

Atrium Health Serves Signature Projects

January
MLK Month of
Service



April
National
Volunteer Month



Aug. & Sept.
Season of
Caring



Nov. & Dec.
Holiday Cheer



Atrium Health

Strategy Map



VALUE

Excelling at delivering high-value, person-centered care

Establish sustainable, scalable solutions to manage social and financial risk of our patient populations

Enhance community health and benefit in partnerships with others

Improve our value for teammates and their families, employers and other partners

DESTINATION POINTS

Year-end 2020

Improve 300,000 Lives

in sustainable value-based models

The Journey to Value

Preparation across the organization is on-going to get us ready for this new world by building on the past and into the future



CAROLINAS PHYSICIAN ALLIANCE

in collaboration with  **Atrium Health**

220,000+ Covered Lives

2,600+ Providers | **300** Practices

19 County Service Area

2 Regional Local Chapters

2017

\$9.1 Million

Total Shared Savings

\$3.9 Million

Shared Savings

- **\$2.7 Million** in Physician Distributions
- Infrastructure year focused on meeting financial, quality and contract metrics

2018

\$22.9 Million

Total Shared Savings

\$11.4 Million

Shared Savings

- **\$8 Million** in Physician Distributions
- Operational year focused on clinical decision support, tackling waste and evidence-driven tools for providers at point of care

CAROLINAS HEALTHCARE SYSTEM ACO, LLC

Established in **May 2017**

82,000 Assigned Medicare Beneficiaries

Entered MMSP **Track 1 Jan 2018**

Over **70** Individual TINs

2018 Performance

Scored 100

Out of 100

- Achieved a performance score of 100 out of 100 for quality, performance interoperability and improvement activities.

1.68%

Upward rate adjustment

- Effective Jan. 1, 2020, which is estimated to be \$3.9-\$4.6 million (based on 2018 claims) to Part B Professional Claims for all ACO MSSP contract participants.

Atrium Health Employer Solutions

Services and Regional Clients

Wellness
Services

Analytics and
Reporting

Health
Promotions

Health Clinics

Occupational
Health



Charlotte Pipe
and Foundry

Center
City Market



S&D Coffee
Cabarrus County
Government

Northeast
Market

City of Concord
Charlotte Motor
Speedway
Hendrick
Motorsports
Preformed Line
Products
Roush Fenway
Racing
Advantage
Trucking
Auto Owners Ins.
Hedrick Industries



Springs Creative
Billy Graham
Evangelical
Association

South
Market

City of Rock Hill
JR Cole
Maclean Power
Charlotte Eye Ear
Nose & Throat
Associates
Charleston Water
SEM Products
Town of Pineville



CM Tucker
Union Academy
City of Monroe

Southeast
Market

3M
Columbus
Regional
Goulston
Technologies
Pee Dee Electric
Premiere Fibers
Town of Waxhaw
Union Power



City of Gastonia
Husky Rack and
Wire

West
Market

Cleveland County
Lincoln County
Metal Works
City of Shelby
Maco
Positec
Rutherford
Electric
St. Luke's Hospital

*Excludes occupational health clients



Atrium Health

**Care Ring: Physicians Reach Out
(PRO) Program**

Care Ring: Physicians Reach Out Program

Program Overview

- Non-profit outreach program that provides medical services to eligible uninsured residents of Mecklenburg County. *The program does not currently exist outside of Mecklenburg County.*
- AHMG has signed a commitment to PRO on behalf of all Mecklenburg County IM and FM providers
- Providers are requested to accept 12 patients per year
- Specialty referrals from primary care may be made by going through the PRO office (704-375-0172), who sets up the first appointment
- Note: there is usually a wait list for specialty care (estimated wait times are listed on the Care Ring website www.careringnc.com)

Patient Profile

- Mecklenburg Co. resident for at least 3 months
- Not currently eligible, pending or receiving Medicaid, Medicare, Workman's Comp, VA or any other health benefits or insurance
- At or below 200% of Federal Poverty Guidelines
- Not pregnant
- Typical PRO patient is working, but is not offered health benefits by their employer or spouse's employer

Continuity of Care

beyond Mecklenburg County

Program Overview

- Includes Atrium Health Physician Practices that are **outside of Mecklenburg County**
- The financial assistance program is only offered up to 90 days
 - *Patients are encouraged to seek insurance coverage or work with the office assigned to them to establish an agreeable payment plan.*



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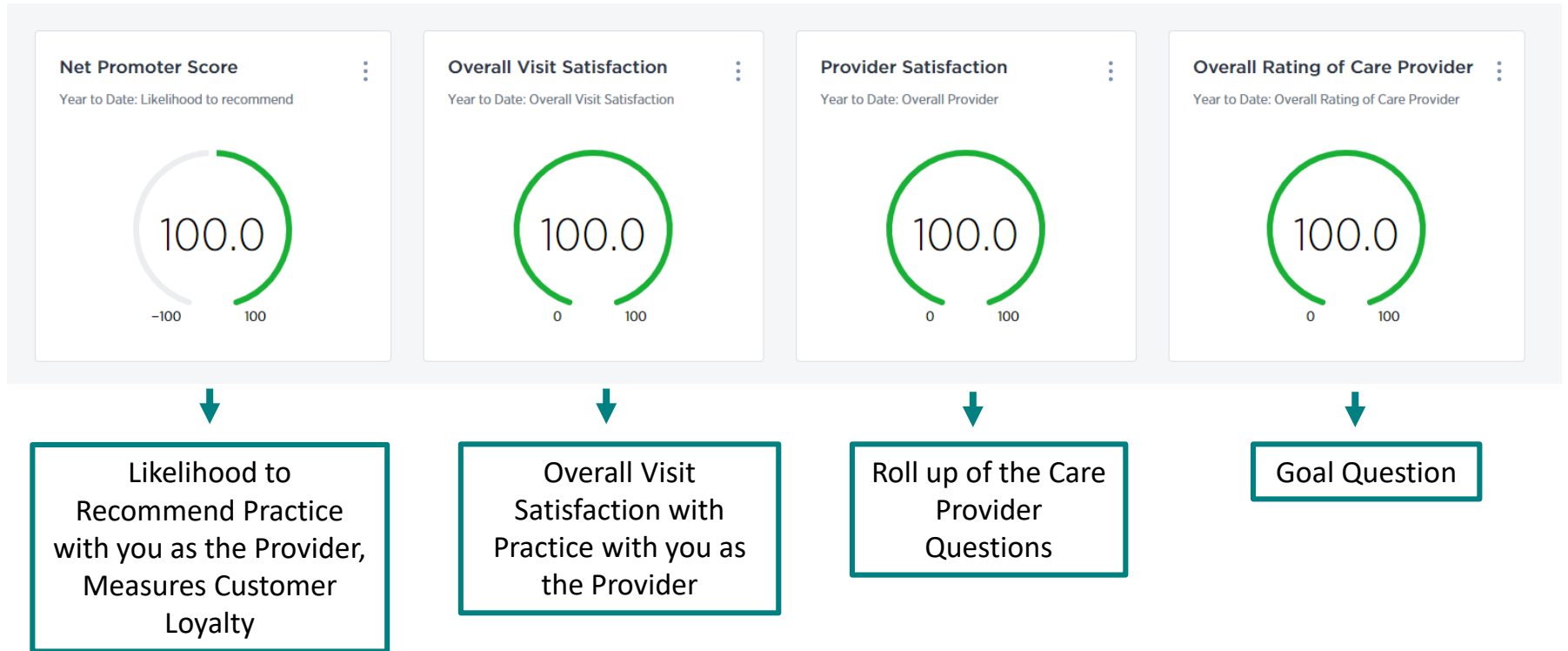
**Customer Engagement Platform
Medallia**

Survey Information

- First emailed, 24-48 hours
- If not emailed, text survey will be sent
- Reminder is sent after 4 days
- Survey expires after 10 days
- Will only receive only 1 survey per practice in 30-day timeframe

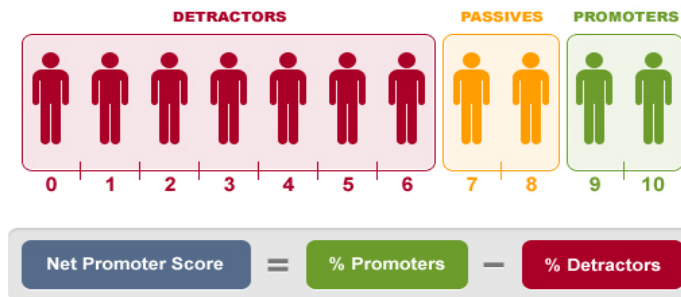


Feedback Measures






Net Promoter Score

The **Net Promoter Score** is an index ranging from -100 to 100 that measures the willingness of customers to recommend a company's products or services to others.

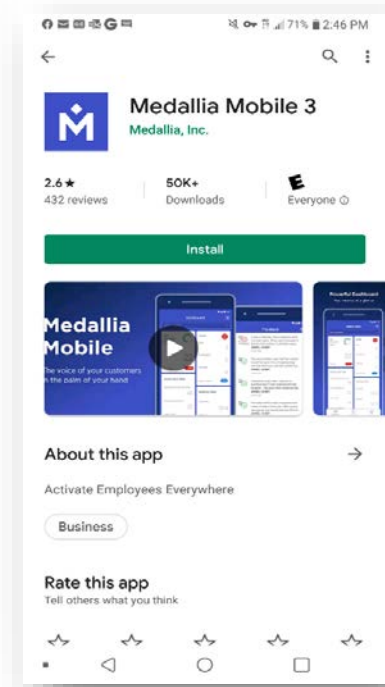
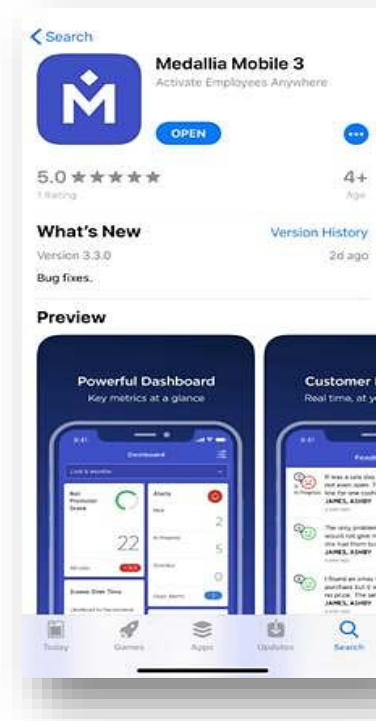


How likely is it that you would recommend [practice] to a friend or family member?

-  **Promoters** (score 9-10) are loyal enthusiasts who will keep visiting and refer others, fueling growth.
-  **Passives** (score 7-8) are satisfied but unenthusiastic customers who are vulnerable to competitive offerings.
-  **Detractors** (score 0-6) are unhappy customers who can damage your brand and impede growth through negative word-of-mouth.

How to Access Your Feedback

- [Atriumhealth.Medallia.com/sso/atriumhealth](https://atriumhealth.Medallia.com/sso/atriumhealth)
- Use your Atrium Health Login information
- Download the App:
 - Company name: atriumhealth



Atrium Health



Atrium Health

Canopy Updates & MyAtriumHealth

Nationwide Snapshot



MyAtriumHealth

Current Functionality:

- Labs and Tests
- Allergy List
- Med List
- Problem List
- Procedure List
- Secure Messaging
- Rx Renewal
- Appt. Scheduling
- Discharge and Depart Summaries
- GetWell Videos
- Doctor's Notes (OpenNotes)

AtriumHealth.org MyAtriumHealth - 1-855-799-0044 | Iqhealth Zzzptest | Log Out

MyAtriumHealth Home Health Record Health Messages Appointments Billing Settings **Iqhealth**

Welcome!

Read your messages. You have 2 new messages.

To Do

Schedule an Appointment

Start an eVisit

View Health Videos

View Doctor's Notes

Contact Customer Service

Request Medical Records

January 2019

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

9:13 AtriumHealth

Upcoming Appointment
You have no upcoming appointments

See All Appointments

Make An Appointment

1 Health Messages
New View messages with your Atrium Health care team

Customer Service Messages
View messages with the MyAtriumHealth Support team

Health Record
View your lab results, medications, and more

Doctor's Notes
Read notes your doctor takes during and after your appointment

Home Locations Find a Doctor More

What's Viewable. What's Not.

OpenNotes

- History and Physicals
- Operative and Procedure Reports
- Office Visit Notes
- Documents scanned into the selected OpenNotes Types will be visible in MyAtriumHealth

Notes that will not be shown

- Child advocacy
- Forensic documentation
- Behavioral health
- Progress notes
- Chemical dependency notes
- Consult notes
- Nursing and interdisciplinary team documentation
- Administrative documentation
- Sensitive note type

When it's Viewable

Lab and Test Results

- 24 hours after finalization

Radiology reports

- 5 days after finalization

OpenNotes

- Upon Signature



Tips for Sharing Notes

Keep it Simple

- Avoid jargon and abbreviations, especially ones that might be easily misinterpreted (“SOB” or “BID”)
 - “patient complains of” = “patient reports”
 - “patient denies alcohol use” = “patient reports no alcohol use”
 - “patient refuses influenza vaccination” = “patient declines influenza vaccination”

Balance Perspective

- Obesity, for example, is a medical term with a definition. Perhaps seeing it in writing will reduce patient denial and improve motivation
- Complement sensitive behavioral health diagnoses with non-judgmental descriptive terms, where possible, to avoid labeling
- Highlight the patient’s strength and achievements alongside their symptoms and clinical problems to endorse patients’ attributes and empower positive change.
- Be mindful of sensitive topics and remember patients have rights under HIPAA to access their record

Doximity

REGISTER TODAY!

The leading free online professional network for medical professionals



Doximity is now being utilized for U.S. News & World Report Best Hospitals voting
****Electronic surveys will be deployed to physicians via Doximity****

Make Time for Your Health! Visit the Physician Wellness Clinic

The internists at **Charlotte Medical Clinic** have opened a clinic just for you. This is a convenient way for you to get wellness exams, which are covered at 100% with your Atrium Health LiveWELL health insurance plan.

*Please note: this is only covered after your Atrium Health benefits are effective (1st of the month following 30 days of employment)***

When: Open the 4th Saturday of each month*,
8 a.m. to noon

Where: Charlotte Medical Clinic - SouthPark
4525 Cameron Valley Parkway
Charlotte, NC 28211

For appointments: Call 704-355-5894, Monday through Friday,
8 a.m. to 5 p.m.

or

Email Heather.Morrison@AtriumHealth.org
for details on how to schedule online 24/7 through
MyAtriumHealth

**More dates may be added as demand increases.*

***Benefits example: start date of 10/1 (benefits are effective on 11/1); start date of 10/15 (benefits are effective on 12/1)*



Atrium Health

24/7 Helpline & Peer-to-Peer Support Programs for Physicians & APPs

24/7 Well-Being Helpline

- Unique number for Physicians & APPs
- Confidential
- Answered by licensed Behavioral Health professionals
- Provides easy access to Behavioral Health Assistance, Employee Assistance Program (EAP), Chaplain Services and Peer to Peer Program

Peer-to-Peer Support Program

- Provides the opportunity for physicians and APPs to connect with trained peer support volunteers after adverse patient events or events with serious unanticipated patient outcomes
- Contact the Peer to Peer Support Program by calling the 24/7 Well-Being Helpline

24/7 Well-Being Helpline:
Call 704-444-5877 or Toll Free at 844-383-2105

New Physician & APP Surveys

Source

- Physician & APP Engagement & Well-being Committee

Purpose

- To obtain feedback from new physicians and APPs as well as their co-leadership team to make ongoing improvements to the new provider onboarding experience at Atrium Health

Frequency

- Each new physician and APP is surveyed following **orientation, 1 month, and 6 months after their start date**
- Each new physician and APP's co-leadership team is also surveyed after their new provider's start date



Atrium Health

Onboarding Reminders

Benefits Enrollment

****Must enroll within 30 days of your contract effective date / hire date****



Atrium Health

Teammates

[Home](#) > [Careers](#) > [LiveWELL](#) > [Diversity & Inclusion](#) > [Compensation & Benefits](#) > [New Teammates](#) > [Human Resources](#)

Search

Home > Health and Retirement > Health Plan > New Teammate Benefits Enrollment

Health Plan

The 2020 LiveWELL Health Plans

Castlight

New Teammate Benefits Enrollment

Submit Enrollment Changes

Summary Plan Documents

New Teammate Benefits Enrollment

Atrium Health would like to welcome you! Use the information on this page to assist in the benefits enrollment process.

Getting Started

1. To get started, read the information in the Resources and Guides section below
2. Use the Atrium Health Benefits: [New Teammates Enrollment Timeline](#) as a reference to guide you through this process.
3. Determine teammate and dependent eligibility.
4. Enroll in your benefits online.
 - Sign in to [YourHRLink](#) using your Atrium Health User ID and Password.
 - Select the Employee tab to get started.
 - Your deadline to enroll is **30 days after your hire date**, and your benefits will be effective the first day of the month after 30 days of employment.

To request a change to your benefits after the enrollment period, review the guidelines listed on the [Submit Enrollment Changes](#) page.

The New Teammate Portal

Find more information to help make your onboarding and orientation easier and more manageable.

[Visit the New Teammate Portal](#)



Atrium Health



Taking a closer look at communication.

Atrium Health has added a new tool to keep you in the know. The **Teal Insider** app delivers customizable news and information that is relevant to you.

With a robust suite of communication tools to aid you in your day-to-day duties, it's important to know what tool works best for what job. Use the info to the right to guide you to the proper channels for your efforts.

Teal Insider App

News & information about Atrium Health

Yammer

Conversation and collaboration

PeopleConnect

The teammate website for working at Atrium Health

Everbridge

Emergency notification system via SMS and email

LinkedIn Elevate

Personal brand and professional networking

Teammates App

Paycheck and PTO information

Halo

Communication about patients approved for PHI

SharePoint

Stored files and information to share or manage with teammates



Atrium Health

Download “Atrium Health Directions” Mobile App



- Find your way with the **Atrium Health Directions** app
- The app provides Atrium Health **hospital maps** and detailed directions
- Now available at **Carolinas Medical Center** and **Levine Children’s Hospital**
 - Detailed maps show your **real-time location** via the blue dot
 - **Search locations** by typing or browsing categories
 - **Turn-by-turn navigation** guides you to your destination

Reminders

Orientation Forms

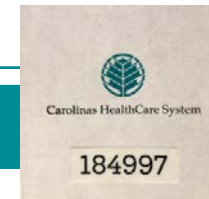
- Submit your Teammate Acknowledgement Form and NC-4 State Tax Form before you leave today

ID Badge

- Access Issues? Contact your practice manager for assistance or call the Support Center – (704) 446 - 6161
- Emergency code card – place behind badge

Parking Sticker

- Place in the bottom left corner of your rear windshield



APP Orientation

- Courtney Bumgarner will contact you to schedule you for an additional APP-specific orientation & benefits session
- Courtney.Bumgarner@atriumhealth.org or (704) 446-5185

Reminders (cont'd.)

Marketing Form

- This information will be used to create your Atrium Health online provider profile

Provider Orientation Modules

- View all of the Provider Orientation Module videos
- Complete the electronic attestation form after viewing all of the modules

Canopy Modules

- All assigned modules must be completed prior to your scheduled Canopy EMR Training
- Contact the Canopy support team at (704) 512-6000 or IASCTC@atriumhealth.org

New Physician & APP Portal: <https://atriumhealth.org/newproviderportal/>

Path: New Physician & APP Portal → Required Tasks

Physician & APP Referral Rewards Program

- To submit a referral, please e-mail candidate name, contact information and current CV to:
providerrecruitmentrewards@atriumhealth.org

Precepting Opportunities

- For more information about precepting opportunities, please e-mail: cfe@atriumhealth.org

Thank you & welcome again to Atrium Health!

*Questions regarding the remainder of your first week?
Please touch base with your Onboarding Consultant.*



Welcome to



Atrium Health

